



Corres. and Mail
BOX AF

AF/2642

Response Under 37 C.F.R. § 1.116 -
Expedited Procedure - Examining Group 2642

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

JOHN M. VERBIL et al.

Serial No.: 09/874,152

Filed: June 4, 2001

For: AIN Call Queuing

Attorney Docket No.: 1847 (USW0627PUS)

Group Art Unit: 2642

Examiner: Rasha S. AL-Aubaidi

#6/B
smc
6/9/04
(NE)

RECEIVED

JUN 07 2004

Technology Center 2600

Enter
RS
6/15/04

AMENDMENT UNDER 37 C.F.R. § 1.116

Mail Stop AF
Commissioner for Patents
U.S. Patent & Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the final Office Action mailed March 23, 2004, please amend the above-identified application as follows:

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop AF, Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on:

June 1, 2004
Date of Deposit

Mark D. Chuey
Name of Person Signing

Signature